



## FREQUENTLY ASKED QUESTIONS

If you don't see the question or answer you're looking for, please don't hesitate to reach out to us.

### 1. Who can become a member of Transport Credit Union?

Memberships of Transport Credit Union are open to individuals who live, work, or go to school in the Hillsborough, Pasco, Polk, or Pinellas counties, UPS employees, Teamsters Union members, CDL drivers, and relatives of an existing Transport Credit Union member.

### 1. How can I become a member of Transport Credit Union?

Joining Transport Credit Union is simple. Visit our website and click on "Become A Member" to start your application. Membership is widely accessible and comes with a variety of benefits and financial services.

### 3. How can I contact Transport Credit Union?

You can reach Transport Credit Union by phone at (813) 621-9631 or toll-free at 1-800-237-5567. For email inquiries, contact [memberrelations@transportcu.com](mailto:memberrelations@transportcu.com). Please do not send sensitive information like account numbers or Social Security numbers via email.

### 4. What are the branch hours for Transport Credit Union?

Transport Credit Union's branch hours are as follows:

- Monday, Tuesday, Thursday: 8:00 AM – 5:00 PM
- Wednesday: 10:00 AM – 5:00 PM
- Friday: 8:00 AM – 5:30 PM

### 5. How do I wire funds to my Transport Credit Union account?

To wire funds to your Transport Credit Union account, use the following instructions:

#### 1. Wire to the intermediary financial institution:

- Catalyst Corporate Federal Credit Union, Plano, TX
- Routing Number: 311990511

#### 2. Further credit to:

- Transport Credit Union, Tampa, FL
- Routing Number: 263183117

#### 3. Final credit to:

- Your Transport CU account number

- The name on the account



Funds are typically processed the same or next business day. Outgoing wires must be received before 4 PM EST for same-day credit. Incoming funds are posted the same day if received before 5 PM EST.

## **6. How do I log into Transport Credit Union Online Banking?**

To access online banking, visit the Transport Credit Union website and click on the "Online Banking" or "Login" button, typically located at the top right corner.

If you haven't registered for online access yet, look for a "Register" or "Sign Up" option on the same page.

## **7. Is there a mobile banking app for Transport Credit Union?**

Yes, Transport Credit Union offers a mobile app for both iOS and Android devices.

You can download it from the App Store or Google Play Store by searching for "Transport Credit Union Mobile Banking."

## **8. What loan options are available at Transport Credit Union?**

Transport Credit Union offers a variety of loan options, including:

- Auto Loans
- Home Loans
- Home Equity Loans
- Personal Loans
- VISA Credit Cards
- Motorcycle Loans
- Boat Loans
- RV Loans
- Share-Secured Loans

## **9. How can I apply for a loan with Transport Credit Union?**

To apply for a loan, visit the Transport Credit Union website and navigate to the "Loans" section.

You'll find online application options for various loan products. The process is user-friendly and efficient.

## **10. Does Transport Credit Union offer mortgage loans?**

Yes, Transport Credit Union provides a range of mortgage options to suit your needs. Loan rates are subject to change. Please check our website for details.

## **11. Does Transport Credit Union offer savings rates on deposit accounts?**

Yes, Transport Credit Union offers savings, money markets, and Certificates of Deposits (CDs). Savings rates are subject to change. Please check our website for details.